

Atlantic City Electric  
420 Route 9 North  
Cape May Court House, NJ 08210

atlanticcityelectric.com

January 18, 2022

Dear Customer:

At Atlantic City Electric, we are committed to providing safe, reliable, clean and affordable energy service for our customers and communities. Each day, work is being performed to modernize the local energy grid to further enhance reliability for our customers and to fortify the system against more powerful storms driven by climate change.

As part of this effort, we are working with local officials regarding an energy system upgrade project in Cape May, West Cape May, and Lower and Middle townships. In the coming weeks, we will be conducting a field survey as we plan for this reliability improvement project.

You may see Atlantic City Electric crews, or crews from a local contractor, digging small temporary holes in areas where existing utility poles are located, or where new poles may be placed. Please know that we will do everything possible to minimize the impact of this effort, including minimizing any potential traffic impacts and leaving the property as we found it. The work will occur from 8 a.m. to 4 p.m., Monday through Friday, weather permitting for the next few months. We also do not expect this effort to impact your electric service.

Through this grid modernization project, we look forward to taking the steps necessary to continue to provide you with the safe and reliable energy service you have come to expect from Atlantic City Electric. Ongoing enhancements to the local energy grid are having noticeable results in the reliability of service for our customers by reducing the number of outages and faster restoration when outages do occur. Over the past ten years, energy system upgrades and innovative technologies have reduced the frequency of electric outages by 53 percent for our customers and communities.

As we move forward with project planning, we will communicate with you regularly, including providing opportunities for you to provide feedback on our plans. If you have questions or would like additional information, please call 609-463-3805 or email [veronica.town@atlanticcityelectric.com](mailto:veronica.town@atlanticcityelectric.com).

Sincerely,

Ronnie Town  
External Affairs Manager  
Atlantic City Electric